Thank you for choosing Audicus!

We are excited for you to experience our hearing aids.

Your Bluetooth Remote will allow your hearing aids to connect with your technology.

If you have any questions, feel free to contact us at 844-616-7284 or help@audicus.com.
<table>
<thead>
<tr>
<th>Contents</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>What’s Inside</td>
<td>4</td>
</tr>
<tr>
<td>Bluetooth Remote</td>
<td>5</td>
</tr>
<tr>
<td>TV Streamer</td>
<td>7</td>
</tr>
<tr>
<td>Charging the Remote</td>
<td>8</td>
</tr>
<tr>
<td>Power On the Remote</td>
<td>11</td>
</tr>
<tr>
<td>Operating Distance</td>
<td>12</td>
</tr>
<tr>
<td>Standby Mode</td>
<td>13</td>
</tr>
<tr>
<td>General Functions of Remote</td>
<td>14</td>
</tr>
<tr>
<td>Programs</td>
<td>15</td>
</tr>
<tr>
<td>Cellphone Pairing</td>
<td>16</td>
</tr>
<tr>
<td>iPhone Pairing</td>
<td>17</td>
</tr>
<tr>
<td>Android Pairing</td>
<td>18</td>
</tr>
<tr>
<td>Remote Control &amp; Phone Calls</td>
<td>19</td>
</tr>
<tr>
<td>Smart Call Features</td>
<td>20</td>
</tr>
<tr>
<td>Phone Call Restrictions</td>
<td>21</td>
</tr>
<tr>
<td>Bluetooth Dock Cables</td>
<td>22</td>
</tr>
<tr>
<td>Watching TV</td>
<td>23</td>
</tr>
<tr>
<td>Media Playback</td>
<td>25</td>
</tr>
<tr>
<td>Changing Between Programs</td>
<td>26</td>
</tr>
<tr>
<td>Contact Us</td>
<td>27</td>
</tr>
</tbody>
</table>
## What’s Inside

<table>
<thead>
<tr>
<th>Component</th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bluetooth Remote</td>
<td>wireless media communication</td>
</tr>
<tr>
<td>USB Cable</td>
<td>connects remote to power plug to charge</td>
</tr>
<tr>
<td>Power Plug + Adapters</td>
<td>connects remote to wall outlet to charge</td>
</tr>
<tr>
<td>Key Chain Clip</td>
<td>attaches your remote to a key ring</td>
</tr>
<tr>
<td>Mini USB - USB Cable</td>
<td></td>
</tr>
</tbody>
</table>
### What’s inside

- **Bluetooth Dock**
  - Function: wireless communication and remote charger
- **Power Plug Set**
  - Function: connects remote to power plug to charge
- **Coaxial Cable**
  - Function: connects streamer to device with coaxial end
- **Optical Cable**
  - Function: connects streamer to device with optical cord end
- **Analog 3.5 mm Cable**
  - Function: connects streamer to device with analog 3.5 mm end
- **Analog RCA Cable**
  - Function: connects streamer to device with analog RCA end

**Audio Cables**

- **Analog 3.5 mm**
- **Analog RCA**
- **Optical**
- **Coaxial**

**Component** | **Function**
---|---
Bluetooth Dock | wireless communication and remote charger
Power Plug Set | connects remote to power plug to charge
Coaxial Cable | connects streamer to device with coaxial end
Optical Cable | connects streamer to device with optical cord end
Analog 3.5 mm Cable | connects streamer to device with analog 3.5 mm end
Analog RCA Cable | connects streamer to device with analog RCA end
Bluetooth Remote

Front View
- Grip Ridges
- Master Button

Back View
- Microphone

Right Side View
- Volume Buttons

Bottom View
- USB Charging Port

Top View
- Remote Clip
- Power Switch
- LED Indicator
Assemble Your Charger

Attach selected plug to the charger by inserting round corner of plug into round corner of adapter. You can change the plug by releasing the lock. See below.

Connect to the end of USB port of remote to charge.

*Included are international plugs for your charger.*
Bluetooth Remote Indicators

Charge the remote for at least 3 hours before initial use. It is safe to leave the remote connected to charger overnight.

<table>
<thead>
<tr>
<th>Status</th>
<th>LED Light</th>
</tr>
</thead>
<tbody>
<tr>
<td>Charging</td>
<td>Solid Red</td>
</tr>
<tr>
<td>Full Battery</td>
<td>Solid Green</td>
</tr>
<tr>
<td>Low Battery (&lt;10%)</td>
<td>Red Blink</td>
</tr>
<tr>
<td>Starting Up</td>
<td>Solid Pink</td>
</tr>
<tr>
<td>Streaming Sound</td>
<td>Solid Blue</td>
</tr>
<tr>
<td>1 Device Connected</td>
<td>Blue Short Blink</td>
</tr>
<tr>
<td>2 Devices Connected</td>
<td>Blue Double Blink</td>
</tr>
<tr>
<td>Pairing</td>
<td>Fast Blue Blinking</td>
</tr>
<tr>
<td>Dead</td>
<td>No light</td>
</tr>
</tbody>
</table>

Remote shines green for 2 seconds when switched on and red for 2 seconds when switched off.
Charging the Remote

The remote can be also be charged on the Bluetooth Dock. This can help you ensure that both the remote and dock are charged at all times.

Red light will be solid before the remote is switched to off.
Power On the Remote

Slide the Power Switch to “on”

Slide Switch to the Right

Please make sure the hearing aids are turned on in order to stream sounds.
Before operating the remote, turn on the hearing aid(s).

The remote has a microphone that receives sound. This is important for Bluetooth phone calls and Bluetooth connectivity. Bluetooth signals are weak and short, therefore the remote must remain close to you.

Clip the remote onto your clothing and keep it within 8 inches from your mouth.

**Recommended distance from mouth: 8 inches**
**Maximum distance from mouth: 16 inches**

NOTE: Holding the remote in one hand can cut the connection of the opposing ear’s hearing aid since the distance may exceed 16 inches.
To Enter Standby Mode

The remote control’s buttons can be disabled temporarily to prevent any unwanted commands. You can disable the remote when inside pocket.

Hold the Volume Up and Volume Down buttons at the same time. The LED light will flash 3 red blinks.

To Exit Standby Mode

1. Hold the Volume Up and Down buttons at the same time. The LED light will flash 3 green blinks.

2. You can restart the remote by sliding the Power Switch from ON to OFF to ON.
General Function of Remote

Functions

The Bluetooth Remote has four functions: change volume, change programs, connect to Bluetooth phone call, and stream sounds via Bluetooth.

Volume

Change volume by pressing the + or - buttons on the remote: “+” is louder and “-” is softer. From default, you can go up 5 steps in volume or down 5 steps in volume. This means that there are 11 different volumes in your Oro.

Program

The Oro has two programs: Smart Program and Loop Program. You will hear one beep for the Smart Program and three beeps for the Loop Program. If you put a phone close to the hearing aid, you will hear two beeps. This is manual phone mode that stays active while your phone is near your ear. This is not Bluetooth Phone.

Press the master button to change program.
Smart Program

Your Oro is an advanced hearing aid. It does not require that you manually change programs for different environmental situations such as dining, conversations, watching sports, etc. The Oro has a single Smart Program for all environments that actively prioritizes speech, reduces background noise, and eliminates wind noise.

Induction Loops/Telecoil and Custom Programs

In addition to the Smart Program, your Oro has been equipped with a Loop program that you access by pressing the Master Button. Use this program when in places that offer a hearing loop such an auditorium. Your Oro has a telecoil wire that picks up the electromagnetic signals emitted by a loop. This pulls the sounds towards your Oro and into your ears.

Custom Programs

If you requested a custom program, you can access it from the Master Button. Please see the additional information provided or contact Audicus.
Cellphone Pairing

Bluetooth Phone

Your remote can help you hear phone calls wirelessly via Bluetooth. You must pair your cellphone to your remote in order to access this functionality.

NOTE: Your cellphone must be Bluetooth enabled. Remote must be charged at least 2 hours before use.

Pairing

1. Make remote discoverable.
2. Hold the Volume Up button (+)
3. Simultaneously, Power On remote
4. LED light will flash blue light rapidly
5. Turn Bluetooth On in your phone.
6. Scan for devices and connect to “uStream”
7. Pair Enter “0000” if a pin is requested.
Pairing Guide for iPhone (iOS 9.2.1 or higher)

1. Find **Settings** icon on your phone.
2. Tap the Bluetooth category. Turn **ON** Bluetooth dial.
3. Make your remote discoverable.
4. Connect to uStream.
5. Pair

Remote Must Be Discoverable
Pairing your Android Device

1. Find the **Wireless Settings** icon on your phone.
2. Tap the Bluetooth category. Turn **ON** Bluetooth dial.
3. Make your remote discoverable.
4. Tap **Search for Devices**.
5. The “uStream” should appear under **Bluetooth Devices**.
6. Tap “uStream” to pair.
## Remote Control and Phone Calls

### Answering Incoming/Ending Calls

<table>
<thead>
<tr>
<th>Action</th>
<th>Trigger</th>
<th>Note</th>
<th>Mechanism</th>
</tr>
</thead>
<tbody>
<tr>
<td>Accept Call</td>
<td>Press Master Button</td>
<td>Wait 5 seconds for call to transfer from phone</td>
<td>Speak into the remote</td>
</tr>
<tr>
<td>End Call</td>
<td>Press Master Button</td>
<td>Hearing Aids return to previous settings</td>
<td></td>
</tr>
<tr>
<td>Make Call</td>
<td>Enter numbers on phone, press the Master Button to Dial</td>
<td>Some phones will require that you dial on phone and then press the master button</td>
<td>Speak into the remote</td>
</tr>
<tr>
<td>Reject Call</td>
<td>Hold Master Button for two seconds</td>
<td>Alternatively, reject the call on your phone</td>
<td></td>
</tr>
<tr>
<td>Hold Call</td>
<td>During call, hold the Master Button for three seconds</td>
<td>Hold for three seconds to return to the phone</td>
<td></td>
</tr>
</tbody>
</table>
Your Bluetooth Remote can be used to voice call contacts from your phone.
Press the Master Button for four seconds, then release. Wait 2 seconds. Then,
speak into the microphone. You must say: “Dial John” or “Dial 000-000-0000”.

Your remote will also read off the number or contact from your phone directly to
your hearing aids for incoming calls.

This feature is only possible if your phone supports Phone Book Access (PBA).

You may receive unwanted notification sounds via the remote. You must disable
notifications from your phone in order to prevent notifications from making
sounds.
Phone Calls

The Bluetooth Remote operates within short distances. For best performance, keep the remote within **16 inches** of your hearing aid. Use the clip to fix the remote onto your upper body. The Bluetooth Remote can be worn anywhere on the upper half of the body.

During phone call, speak into microphone on the remote.
The Bluetooth Dock serves the purpose of streaming sounds from non-Bluetooth capable devices to your hearing aid(s). The cables provided allow you to connect many devices to your Bluetooth Dock, which can send sounds via Bluetooth to your remote and hearing aids.

<table>
<thead>
<tr>
<th>Cable Types</th>
<th>Analog RCA Cable</th>
<th>Optical Cable</th>
<th>Coaxial Audio Cable</th>
<th>Analog 3.5 mm Cable</th>
</tr>
</thead>
<tbody>
<tr>
<td>Compatible with:</td>
<td>TV’s, DVD players, Blu-Ray players, gaming systems, home theater, cable/satellite box</td>
<td>TV’s, DVD players, Blu-Ray players, gaming systems, home theater, cable/satellite box</td>
<td>TV’s, DVD players, Blu-Ray players, gaming systems, home theater, cable/satellite box</td>
<td>headphone jack, audio jack, aux port, audio/video connection, phone, mp3 players,</td>
</tr>
</tbody>
</table>
Watching TV

Your Bluetooth remote can help you listen to sounds from your TV, DVD player, gaming system, or stereo. Connect the appropriate cable between the Bluetooth Dock and your device.

**Charge Dock for at least 2 hours.**

Always Pair Your Remote to your Bluetooth Dock Before You Listen
1. Turn on Dock and press pair.
2. Make remote discoverable.
3. Remote will blink blue to indicate pairing.
4. Remote will have a stable blue light to indicate it has paired to the Dock.

1. Make Remote Discoverable
   - a. Hold Volume “+”
   - b. Power ON Remote

2. Press Pair
Max 90 Feet Distance Between Bluetooth Dock and Remote
Media Playback

a. You can playback media via your Bluetooth remote and device. You must pair your device to the remote first before playing media.

b. Or you can playback media via the Bluetooth Dock connected to the remote. You must plug appropriate cables and pair the Dock to the remote before playback.
Changing Between Programs

While using the Bluetooth functionality, you can always return to the Smart Program by pressing the Master Button.

If you are connected to several Bluetooth connections, e.g. Bluetooth dock and phone, you can cycle between both programs and the acoustic hearing aid programs by pressing the Master Button.

The Bluetooth connections prioritize phone calls over the other connections. The rank is based on what was paired first.

![Diagram of Bluetooth connections and hearing aid programs]
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